

### **SchoolFest Streaming Productions**

We want to provide you with as much information as possible to help you feel confident and excited about our streaming productions. If you don't find the answer to your questions below, please email <a href="mailto:BoxOffice@asf.net">BoxOffice@asf.net</a> for additional support. Please allow 24 hours for a member of our team to respond to you.

#### FREQUENTLY ASKED QUESTIONS

#### How much do SchoolFest tickets cost?

Alabama Shakespeare Festival recognizes the challenges that this year has presented to students and educators. With that in mind, we are offering *A Christmas Carol* free of charge for educators to stream to their classes.

#### How do I request streaming access?

Please <u>complete our booking form</u> so we can send you an access code.

I want my students to participate in this experience, but my classes are online this semester. Good news! You can stream the performance to your class via screen sharing in your online classroom environment.

## I would like to show a performance to my students in class. How do I go about that?

If you would like to broadcast a performance of *A Christmas Carol* to your class in a group setting, we will provide you streaming access for your in-classroom device.

## I teach in a hybrid setting. Can I stream the performance more than once?

You'll be able to stream the performance for each of your class units using the provided link.

#### Will this be appropriate for young students?

Each of our performances is given a rating based on how age-appropriate we believe them to be. We recommend *A Christmas Carol* for grades 3 and up.

However, we ask that educators take responsibility for determining whether a performance is appropriate or not for their students. Alabama Shakespeare Festival does not censor or edit the content of student matinee performances.

## What is included in a virtual field trip?

Along with a link to stream the performance, you will receive a <u>curriculum-based study guide</u> for your classroom.

## Where will the performances be streamed?

Overture+ is the streaming site that you will be directed to with your class's streaming link. If we send you a link that directs to Overture.plus, it is safe to follow and will let you stream a project into which you've been ticketed.

#### Is the performance closed captioned?

Yes! Closed captioning is available in the Overture+ player controls at the bottom right of the player screen.

## Which devices will I be able to use to stream for my class?

You should be able to stream on most devices. You can watch video projects on iOS, AppleTV, Android, Roku, Amazon Fire Stick, and your web browser.

# Can I show this on my TV in class?

Yes! The easiest option is to use screen mirroring or AirPlay to play the stream from your phone, laptop, or other device to your TV. You might see a slight decrease in quality with this option.

If your TV can access a web browser, you can open that browser and log into your email. From there, you can open the email we sent you and click on your link to stream. If you have trouble streaming on an older TV, you may have better luck switching to an alternate device.

Here is a list of steps for some common casting setups.

Unfortunately, due to the sheer number and variations of smart TVs and smart TV software, we aren't able to troubleshoot individual hardware issues.

**Do I have to watch the performance the day I receive the link to stream?** On-demand performances can be watched at any time through December 27.